

Medi Lift

User's Manual

Household Beauty Device

Medi Lift Neck

EPN-10

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Introduction

Thank you for purchasing this YA-MAN product.

- Read this User's Manual carefully to properly and safely use the device.
- After reading the contents hereof, be sure to keep this User's Manual in an accessible location.
- Make sure to include this User's Manual if you are transferring ownership of the device to another person.

Safety Precautions

- Read these Safety Precautions carefully before using the device in order to use it correctly.
- Use the device sensibly in accordance with the prescribed steps.
- Immediately discontinue use if any malfunction or unusual reaction to treatment occurs.
- Do not use the device in a defective state, as doing so could cause physical harm to the user.
- The precautions listed in the User's Manual are very important. For your safety, please follow them carefully.
- Precautions are classified as DANGER, WARNING, or ATTENTION in order to clearly specify the level of danger and possible injury or damage that may occur if the device is misused.

●Classifications of Precautions



DANGER

Improper use of this device poses a severe and likely risk of death or serious injury.



WARNING

Improper use of this device may pose a risk of death or serious injury.



ATTENTION

Improper use of this device may result in injury or property damage*.

* 'Property damage' refers to damage affecting a dwelling, household belongings, or domestic animals and pets.

●Symbols



This symbol shows you what you must not do.



This symbol shows you what you must do.



This symbol shows you what you must be careful with.

Danger (regarding use)

● **The following people should not use the device.**

Use of the device could cause an electronic medical device to malfunction.

◆ Persons using electronic medical devices

- Pacemaker or other implanted electronic medical device; · Artificial heart-lung machine or other electronic life-support medical device;
- Electrocardiograph or other worn electronic medical device.



Warning (regarding use and storage)

● **Do not use under the following conditions:**

Doing so may cause an accident or other problems.

- If you are under a doctor's care · While growing or during adolescence · If you have an acute disease · If you have tuberculous
- If you have a fever · If you are suffering from hypertension · If you have an infectious disease · If you have a malignant tumor
- If you have a blood disease · If you have a visceral disease · If you have a heart disease · If you have a skin disease
- If you have an allergic constitution · If you have atopic dermatitis · If you have skin problems · If you have sensitive/weak skin
- If you have skin irritation or redness caused by sunburn · If you have been diagnosed with loss of temperature sensation
- If you have a neck condition · If you are severely fatigued · If your physical condition is unwell
- If you are under the influence of alcohol · While pregnant or during menstruation or nursing or
- If you take the medication that induces drowsiness · If you have unhealthy skin blemishes caused by physical irritation
- If you have capillary dilatation due to long-term use of steroid hormonal drugs or a liver disorder



● **Do not use the device on the outside specified areas on the face or various areas indicated below**

Doing so may cause an accident or other problems.

- Cuts · Sites where surgery (including plastic surgery) was performed · Acne
- Sites of the skin with purulent inflammation · Sites with itchiness or a hot feeling · Bulging moles · Viral warts

If you are uncertain as to whether it is safe to use the device, consult a physician prior to use.

● **Do not use continuously for an overly long period (for example, through commercial use).**

Failure to comply may cause an injury or a failure of the device.

Warning (regarding use and storage)

- **Do not use the device near a flammable substance (such as alcohol, thinner, benzene, nail polish remover, or spray).**

Doing so may cause the device to explode or catch fire.

- **Do not leave unattended while the device is turned ON.**

Doing so may cause the device to catch fire or may lead to an accident.

- **Do not use the device on people who are unable to express their will or who have reduced skin sensitivity. Do not allow children or disabled persons to use this product on their own. Minors should use the device only with the consent and under the supervision of his or her guardian.**

Failure to comply may cause an accident or injury.

- **Keep away from children and do not allow children to use the device. Do not allow children to play with the device.**

Failure to comply may cause an accident or injury.

- **Do not use the device for any purpose other than those stated in the User's Manual.**

Failure to comply may cause an injury or a failure of the device.



Prohibited



User restrictions



Non-intended uses are prohibited.

- **If any problem occurs during use, including abnormal odors or excess heat, turn off the power.**

Failure to comply may cause the device to become damaged or to ignite.



Use is prohibited when an odor or abnormal generation of heat is detected

- **Do not disassemble, attempt to repair, or modify this device in any way.**

Failure to comply may cause a fire, electric shock or injury. Contact your local distributor for advice on repairing the device.



Disassembly is prohibited

- **Do not place the device in an unstable location. Do not drop or bump the device (the main unit or attachments).**

Failure to comply may cause an injury or a failure of the device.



Dropping is prohibited

- **Do not place heavy items on the device, drop the item especially during use, or otherwise subject the device to a strong blow or force.**

Failure to comply may cause an injury or a failure of the device.

- **During use, if the area around your neck should feel hot, stop using the device immediately; do not attempt to tolerate the heat.**

Failure to comply may result in low-temperature burns.



Compliance is mandatory

Attention (regarding use and storage)

- **Do not use on any area of the body other than the neck.**

Failure to comply may cause an injury.

- **Do not use this product together with other electric appliances (beauty devices).**

Prohibited Doing so may cause skin problems or malfunctions of the device.

* This product can be used together with either Medi Lift/Medi Lift Aqua or Medi Lift Eye.

- **Do not use the device on pets.**

Failure to comply may cause an injury.

- **During treatment, carefully check that your skin is not showing any abnormalities. Do not use the device if the treatment does not agree with your skin.**

- **Before use, check to make sure that the electrode is not cracked, deformed, or broken. Do not use the device if it is damaged or malfunctioning.**

Failure to comply may result in damage to the skin or worsen symptoms.

- **Do not wipe the device with solvent such as alcohol, thinner, benzene, nail polish remover, kerosene, chemicals, or polishing powder.**

Failure to comply may cause damage to the surface of the device.

- **Do not leave the device in the bathroom, in water, or any other high-humidity environment. Do not use the device in a sauna or bedrock bath.**

Failure to comply may cause an injury or a failure of the device.

- **Never recharge the device in the bathroom or near a receptacle containing water.**

Failure to comply may cause an electric shock, short circuit, fire, or failure of the device.

-
- **Do not use the device outdoors.**

Doing so may cause a failure of the device.



Prohibited



Outdoor use
is prohibited

Attention (regarding use and storage)

- **When using the device continuously, leave intervals of the following recommended times between treatments.**

When using the Heater and Moisture Pulse function only (Level 0): 4 hours or longer

When using the EMS Function (Levels 1–4): 10 hours or longer

The above information is a guide only. Please observe your skin's condition and use the device accordingly. Using the device continuously may cause injury or fever.

- **If you should begin to feel ill or if a skin abnormality appears during use, immediately remove the device from your neck and stop using it.**

If symptoms continue, consult a physician.

- **Use only Level 1 for the EMS level (intensity) upon first use and until you become familiar with how to use the device. Even if you don't feel the EMS stimulation, don't increase the level too quickly at one time.**

Failure to comply may cause an accident or injury. Be sure to check the condition of your skin while using the device.

- **If you feel an unpleasant tingling on your skin, reduce the EMS intensity level.**

Failure to comply may cause skin damage.

- **After each use, refer to After Treatment and remove serum and other particles that have adhered to the device.**

Failure to comply may cause a failure of the device or skin problems.

- **Be sure to comply with the following items.**

Failure to comply may cause an accident, injury, or a failure of the device.

- Avoid using the device for longer than the set time.
- Use the device appropriately based on your skin condition.
- Do not use the device if your skin is experiencing a rash, inflammation, itchiness, or other abnormalities.
- Refrain from using the device together with your skin routine immediately after sun-tanning/sunburn or peeling.



**Compliance
is mandatory**

Attention (regarding use and storage)

- **Ensure that there is always a sheet mask, serum, or moisture between your skin and the electrodes. If your skin is dry, remove the main unit of the device and reapply moisture with the power turned OFF.**
If moisture is low, EMS flow may decline, reducing effects and causing skin problems.
- **During treatment, carefully check that your skin is not showing any abnormalities.**
Stop using the device immediately if the treatment does not agree with your skin.
- **When you have not used the device for a long period time, check to see that it is functioning normally before re-starting use.**
Failure to comply may lead to an accident or malfunctions.
- **When using the device, remove all metal accessories (e.g. necklaces)**
Failure to comply may cause skin problems.
- **Stop using the device and turn it off when you feel tremors or hear thunder.**
Disconnect the AC adapter when the device is being charged.



Compliance
is mandatory

Warning (regarding the power supply)

- **Do not damage, modify, bundle, or otherwise apply undue force to the AC adapter and USB charging cable.**

Do not place heavy items on top of the AC adapter or USB charging cable or pinch them between other items. Doing so may cause damage, fire, or electric shock.

- **Do not store cords while they are twisted.**
Failure to comply may cause a fire or electric shock.



Careless or reckless use is prohibited

- **Do not pull the AC adapter or USB charging cable to move or lift the main unit.**

Failure to comply may cause an electric shock, short circuit, fire, or disconnection.



Do not pull on the cord to move the device

- **Do not use if the AC adapter or USB charging cable is damaged or if the wall socket is loose.**

Failure to comply may cause an electric shock, short circuit, or fire.
Contact your local distributor for advice on repairing the device.



Use of a damaged cable or plug is prohibited

- **Do not wet, wash, or immerse the AC adapter, USB recharging cable, or main unit of the device in water.**

Failure to comply cause an electric shock, short circuit, fire, or failure of the device.



Exposure to water is prohibited

- **Do not leave the device near fire, in the hot sun, in a bathroom, or other high-humidity location, or near combustible gas or a flammable object. Do not place the device in a fire or heat it. Do not use or charge in a high-temperature area or if the device is hot. Do not bring the device close to a heater.**

Because the device features a built-in rechargeable battery, failure to comply may cause the generation of heat, a fire, the explosion of the device, or failure of the device.



Combustion warning

- **Be sure to turn off the power when not in use or when cleaning the device. Remove the AC adapter and USB charging cable from the main unit and the power outlet when the device is not in use. Do not insert or disconnect the plug with wet or damp hands.**

Failure to comply may cause an electric shock, short circuit, or fire.



Disconnecting the plug

- **When disconnecting the AC adapter and USB charging cable from an outlet, pull it out by grasping the plug instead of the cord (do not touch the metal prongs). Do not insert or disconnect the plug with wet or damp hands.**

Failure to comply may cause an electric shock, short circuit, or fire.

Warning (regarding the power supply)

- **Use with an operating voltage range from 100 V to 240 V.**
Make sure that the AC adapter and USB charging cable are fully inserted into an electrical outlet.
Failure to comply may cause a fire, electric shock, or a failure of the device.
- **In the unlikely event that an abnormality arises, turn the device off.**
Refrain from using the device if faulty operation, smoke, abnormal noises, or odors are detected or if it is otherwise operating in an abnormal state.
- **Be sure to use the AC adapter and USB charging cable included with this product. Plug the AC adapter directly into a wall outlet and do not overload an electric circuit.**
Failure to comply may cause an electric shock, short circuit, fire, or failure of the device.
* The USB charging cable included with the device is for recharging use only.
- **Before charging the device, check to make sure that there is no serum or water droplets on the charging terminal.**
Failure to comply may cause an electric shock, short circuit, or fire.
- **Be sure to turn off the power when not in use or when cleaning the unit to avoid a potential electric shock, short circuit, or fire hazard.**
Make sure to disconnect the AC adapter after charging is completed.

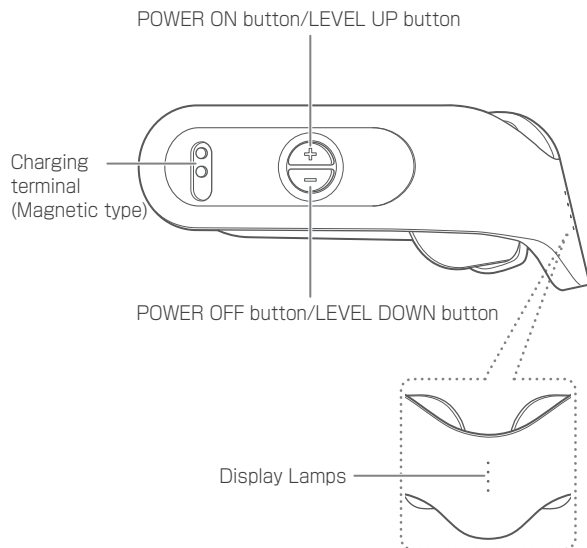


Compliance
is mandatory

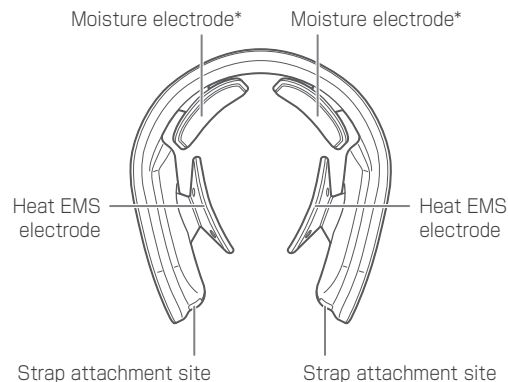
Names and Functions of Components

Main unit

Right-side view



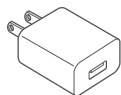
View from above



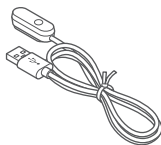
* Moisture electrodes do not emit EMS

Accessories

- AC adapter



- Magnetic USB charging cable*



- Strap

- User's Manual

* Do not use these accessories with any products other than Medi Lift Neck.

The design and specifications of the device and peripheral accessories are subject to change for improvement purposes without notice.

Functions

Auto Power OFF

The device will automatically switch OFF approx. 10 minutes after it has been turned ON (a reminder buzzer will sound approx. 5 minutes after the device has been turned ON).

EMS

Stimulates muscles electrically.
Stimulations are emitted by the Heat EMS electrodes.

Heater function

Heats the neck using the heater function.
Emitted by the Heat EMS electrodes.

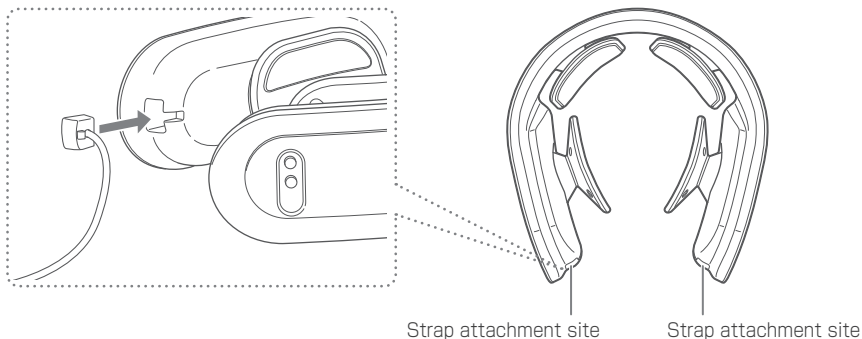
Moisture Pulse

Supports the penetration of moisture to the stratum corneum using the Moisture Pulse.
Emitted by the Moisture electrodes.

How to Attach the Strap

When attaching the main unit to your neck, use the strap if the electrodes do not fit against your skin properly or if the size is too loose and there is a risk that the device will fall off during use.

We also recommend using the strap when the electrodes are slippery due to cosmetics.

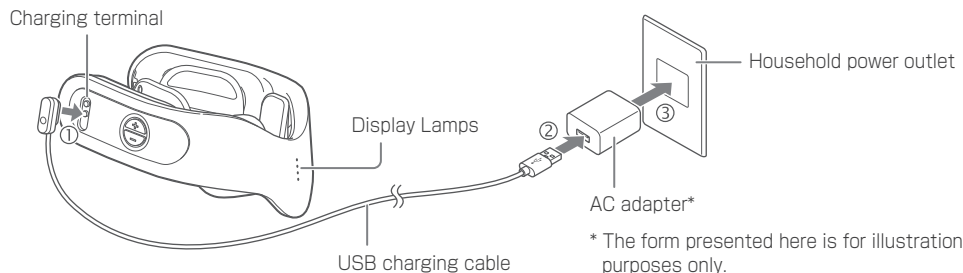


Insert the ends of the strap into each of the two strap attachment sites, adjusting the angle.
For instructions on how to use the strap, refer to How To Use the Strap (p. 18).

* The strap attachment sites are not marked 'Left' or 'Right'. Insert either end of the strap into either strap attachment site.

Before Use

Charge the unit



- Connect the main unit and USB charging cable as shown in the diagram to begin charging. While charging, the Display Lamps will blink red on and off.
- When charging is complete, the Displays Lamps will stop blinking and remain red before turning OFF after 1 minute. Remove the USB charging cable.
- At an indoor temperature of approximately 25° C, it will take about 3 hours to reach a full charge, which will allow the device to operate for about 3 and a half hours.
Actual charging and operating time will differ depending upon the remaining power and the charging environment.

* If charging has not begun after about 10 seconds, check whether the USB charging cable or the AC adapter is loose.



- Be sure to attach the magnetic charging terminal in the correct direction. Charging will not begin if the magnetic charging terminal is attached in the wrong direction.
- If there is moisture on the main unit or the magnetic charging terminal, be sure to wipe the water off thoroughly. If there is moisture on the magnetic charging terminal while charging, the device may malfunction.
- When charging the battery for the first time after purchasing the device, use the device only after the battery is fully charged.
- When using the device for the first time or when the device has not been used for an extended period of time, it is possible that you will be unable to use the device for very long even with a full charge displayed. In such a case, charge the device again before using it.
- Use only the enclosed USB charging cable.

Pre-testing on Skin

When using the device or a skin care product for the first time, always test for compatibility with your skin.

1 Wash your neck with soap and dry with a towel.

2 Apply your regular serum to your neck.

3 Attach the main unit to your neck so that the 4 electrodes are touching the neck firmly and operate the device for approx. 3 minutes on EMS Level 1.

- When the power is switched ON, the EMS level (intensity) is set at 'Level 0.'
- For instructions on usage, refer to Attaching the main unit (p. 15) and Treatment (p. 22).

4 Wipe off the serum and check that there are no skin abnormalities.

Continue to use the device only if you experience no abnormalities (reddening or burning sensation) on your skin within 24 hours.



ATTENTION

- Be sure to perform a pre-test in order to prevent skin problems from occurring.
- If a rash, reddening, itchiness, stinging sensation, or other abnormality occurs at the pre-testing site, immediately stop the pre-test and wash the pre-testing site.
- Do not use the device if a skin abnormality is perceived.

How to Use

Basic method of use

Check out the instruction video

An instruction video demonstrating how to use the device is available.

Scan the following QR code.

<https://ymn.cm/VaXqjk>



Attaching the main unit

Use the device after first washing your neck area to ensure that it is clean before thoroughly moisturizing your skin using your regular skin care routine.

1



Tie your hair back to ensure that you do not get your hair caught in the main unit.

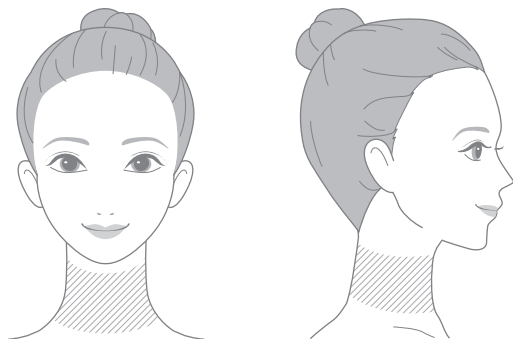
ATTENTION

- When using a beauty oil or any other cosmetics containing oil, be careful that the oil does not adhere to the rubber parts on the inside of the main unit. Failure to comply may cause the main unit to deteriorate. If oil should adhere to the rubber parts on the inside of the main unit, be sure to wipe it off.

2

Apply your regular face lotion over your entire neck area.

- We recommend using an amount of lotion approx. the size of a cherry (circle with a diameter of approx. 1 cm).
- It will become difficult to feel the EMS pulses if there is insufficient moisture between your skin and the electrodes. Be careful to ensure that there is always moisture between your skin and the electrodes.



● Recommended cosmetics

Daily care: Medi Lift Gel

Special care: (1 to 2 times per week): Medi Lift Neck Sheet Mask

* Both products can be used for daily skin care.

* When using the strap, first attach it to the main unit and then put it over your head and attach the strap to your neck.

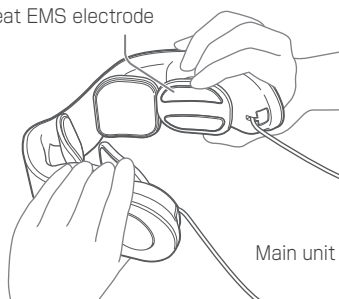
* For instructions on how to use the strap, refer to How To Use the Strap (p. 18).

3

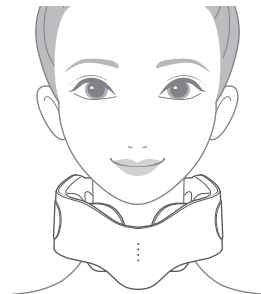
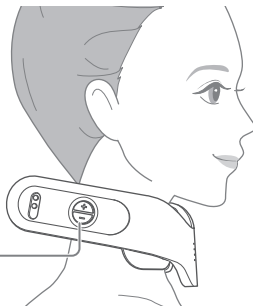
Attach the device to your neck while opening the main unit gently.

- After pressing in the HEAT EMS electrodes on the left and right sides, gently open up the main unit, widening the spaces between the electrodes.
- DO NOT forcibly open the main unit. Opening the main unit more than approx. 10 cm may cause the device to malfunction.

Heat EMS electrode



Main unit operating parts



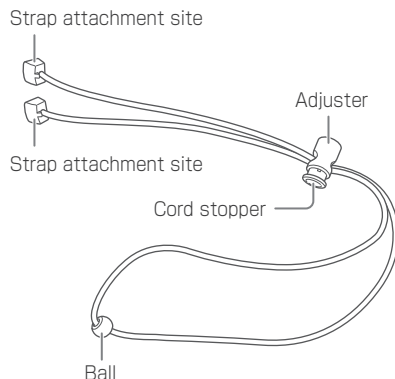
- Be sure to attach the device so that the main unit operating parts are on the right side of your neck, as shown in the illustration above.
- Check to make sure that the 4 electrodes are firmly touching your skin.
- Be careful not to get your hair caught between your skin and the mask.

* For instructions on Treatment methods, refer to p. 22 - 24.

How To Use the Strap

When using the strap, please adjust it in the following order.

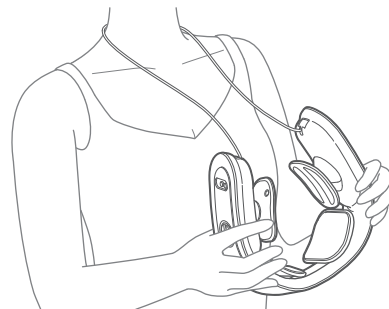
● Names of strap parts



1

Place the strap around your neck and attach the main unit of the device.

· For instructions on how to attach the strap to the main unit, refer to How to Attach the Strap (p. 11).



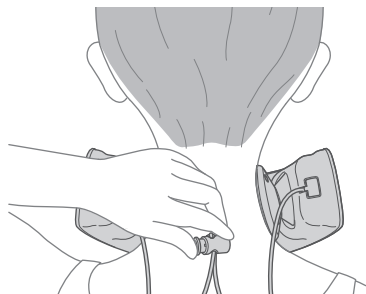
ATTENTION

· Do not leave the main unit hanging from the strap without attaching it to your neck. The Main Unit may fall, causing injury or malfunctioning of the device.

2

Hold the adjuster with one hand at the back of your neck.

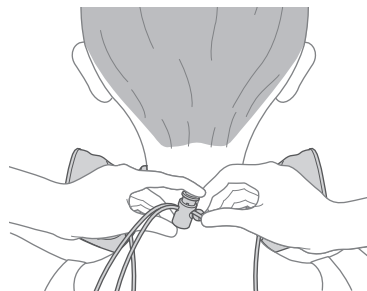
- Be sure to do this with the main unit attached to your neck.
- While holding the adjuster at the back of your neck, be sure that the strap cord does not become tangled.



3

Grab onto the ball with your other hand.

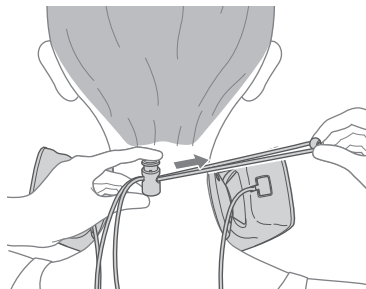
- While holding the adjuster with one hand, grab onto the ball with your other hand.



4

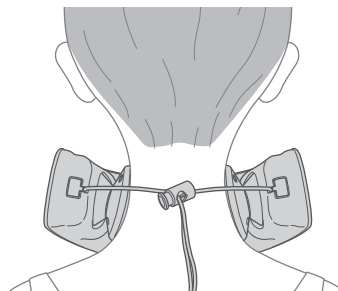
Pull the ball backwards while lightly pressing down on the adjuster's cord stopper.

- Pull the cord so that the strap is even on both the right and left sides.



5

Continue adjusting the strap until the main unit is securely in place.



- Strap adjustment is complete.

ATTENTION

- If you do not hold the adjuster as you are pulling the cord backwards, the strap may detach from the strap attachment site on the main unit. Be sure to adjust the strap while holding the adjuster.

You cannot feel EMS?

Is there a difference in EMS sensation between the left and right sides of the face?

- **Your skin lacks moisture.**

Thoroughly moisturize your skin using your regular skin care. We recommend using Medi Lift Gel.

When you wish to increase the EMS intensity, apply serum liberally to the heat electrodes. Using the Medi Lift Neck Sheet Mask as a special treatment is also recommended.

Differences in moisture levels between the left and right sides of the face may cause a difference in sensation. EMS sensation between the left and right sides of the face may also differ depending on the degree of contact between the electrodes and your skin.



ATTENTION

- Attach the main unit to your neck while the main unit power is switched OFF.

- Be sure to tie your hair back when putting on the silicone mask.

- Be careful that your hair does not get caught in the main unit of the device while you are attaching it.

- Check to make sure that the four electrodes on the main unit (two on the right side and two on the left) are firmly touching your skin. If the connection is loose, it may not be possible to use the device correctly. If the connection is loose, be sure to attach the strap.

- If you use an oil-based leave-in hair conditioner, be careful that the conditioner does not come in contact with the main unit.

- Be careful to ensure that there is always moisture, such as serum, between your skin and the electrodes. Insufficient moisture may not only prevent the device from functioning correctly but may also reduce sensation and cause skin problems.

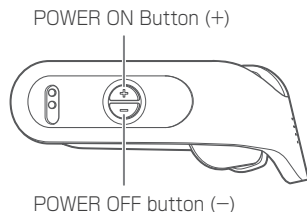
Treatment

Until you become familiar with how to use the silicone mask, please look in a mirror while you are using it.

1

Turn the power ON

- Press the POWER ON button down for at least one second.
- When the power is switched ON, the EMS level (intensity) is set at 'Level 0 (no EMS output)'.



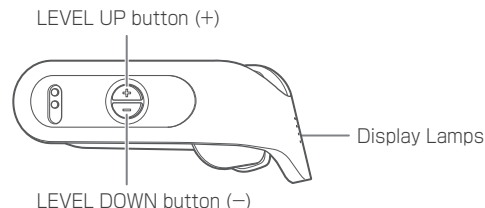
The device will automatically switch OFF approx. 10 minutes after it has been turned ON.

If you wish to turn off the device part-way through treatment, press the POWER OFF button down for at least 1 second.

2

Select your preferred EMS level (intensity).

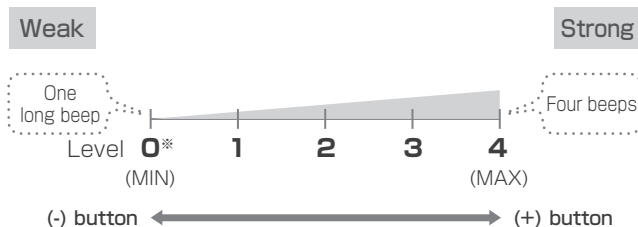
- Press the LEVEL UP button (+) / LEVEL DOWN button (-).



- The EMS level (intensity) can be adjusted to 5 levels.
- The number of display lamps corresponding to the EMS level will light up in blue.
- Level 0 (when the power is ON) can only be used for Heater and Moisture Pulse functions.
- The heater level cannot be changed. The heater takes approx. 1 minute to heat up.
- Each level setting makes a different buzzing/ringing sound (p. 23).
- The Heater function and Moisture Pulse function are always ON.

Level	Buzzing sound	Display Lamps
Level 0 (When power is switched ON)	One long 'beep'	One light flashes
Level 1	Beep	One light
Level 2	Two beeps	Two lights
Level 3	Three beeps	Three lights
Level 4	Four beeps	Four lights
When pressing the minus (-) button with the device on Level 0*	One very long beep	–
When pressing the plus (+) button with the device on Level 4*	One very long beep	–

*When pressing the minus (-) button with the device on Level 0 or when pressing the plus (+) button when the device is on Level 4, a very long 'beep' will sound, notifying you of MAX/MIN intensity



* Even on Level 0, the Heater and Moisture Pulse functions are operational.



- Use only Level 1 upon first use and until you become familiar with how to use the silicone mask.
- If your skin becomes dry, please apply additional serum during the treatment. Turn the power OFF momentarily and take off the main unit before applying additional serum.
- If you should feel a tingling pain, please do not increase the EMS level (intensity).

3

Finishing the Treatment

The device will automatically switch OFF approx. 10 minutes after it has been turned ON.
When the power switches OFF, the device emits two short beeps.
Rub any remaining serum into your skin.

If you wish to turn off the device half way through treatment, press the POWER OFF button down for at least 1 second.

ATTENTION

- As a general guide, use the device once a day (up to a maximum of twice a day).
 - * The above information is a guide only. Please observe your skin's condition and use the device accordingly.
 - * If you perceive a skin abnormality, immediately stop using the device.
 - * When using the device continuously, we recommend that you have intervals of four hours or longer between treatments when using the Heater and Moisture Pulse functions only (Level 0) and intervals of 10 hours or longer when using the EMS function (Levels 1-4).

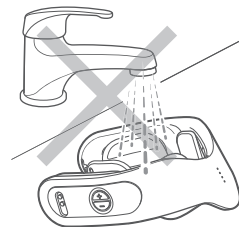
After Treatment

How to Clean

Clean the device after each use for a hygienic reason.

WARNING

- Make sure to turn the power OFF when cleaning the device.
Failure to comply may cause an electric shock, short circuit, or fire.
- Do not wash in water.
Because this device is not waterproof, failure to comply may result in a failure of the device.



1

Wet a piece of soft cloth with water and firmly wring it dry before wiping away stains.

· For stubborn stains, wipe gently with a cloth soaked in a diluted neutral detergent.

ATTENTION

- Do not leave the device with gel or serum on it.
- Do not wipe the device with solvent such as alcohol, thinner, benzene, nail polish remover, kerosene, chemicals, or polishing powder.



Storing

- Always remove excess water and dry thoroughly after each use and before storing. Leaving the device wet may cause a malfunction or corrosion.
- If you will not be using the device for an extended period, clean the device before storing.
- When the device is not in use, turn the main unit power OFF and remove the AC adapter and USB charging cable from the main unit and the power outlet for storage.
- Do not leave the device near fire or flame, under direct sunlight, or in humid places such as a bathroom. Store only in clean, well-ventilated places.
- Keep the device out of the reach of children or pets.

Maintenance and inspection

- If you have not used the device for an extended period, inspect it carefully and check that the device works properly and safely before using it again.
- If the device is malfunctioning, go to 'Troubleshooting' (p. 27) and attempt to identify the problem before arranging to have the device repaired.
- If the device malfunctions, appears damaged, or needs service, please contact your local distributor.

Additional Information

Troubleshooting If you perceive any abnormality while using the device, verify the following points before arranging to have the device repaired.

Problem	Possible causes and solutions
Does not turn on	→ Press the POWER ON button down for 1 second or longer.
	→ The device has run out of power. Charge the battery (p. 12).
The device only operates for a few minutes even after charging	→ The device will automatically switch OFF approx. 10 minutes after it has been turned ON.
	→ The battery is low. Charge the battery (p. 12).
	→ The battery has expired.
The device does not start charging.	→ Connect the AC adapter to a wall outlet (p. 12).
	→ Check to make sure that the magnetic charging terminal is connected in the correct direction.
EMS is too strong (EMS causes uncomfortable tingling or pain)	→ Lower the EMS level using the LEVEL DOWN button (p. 22).
	→ Your skin is dry. Moisturize your skin by applying the serum.
EMS is weak (EMS cannot be felt).	→ Raise the EMS level using the LEVEL UP button (p. 22).
	→ The electrodes are not placed on the skin correctly. Attach the main unit to your neck correctly by adjusting the strap (p. 18).
	→ Your skin is dry. Moisturize your skin by applying the serum. We recommend Medi Lift Gel and Medi Lift Neck Sheet Mask.
The heater does not warm up (Warming up is very slow)	→ It takes approx. 1 minute for the heater to warm up.
	→ The battery is low. Charge the battery (p. 12).

Frequently Asked Questions

Q What is the recommended duration and frequency of use?

A

As a general guide, use the device up to 10 minutes at one time.

*The device will automatically switch OFF approx. 10 minutes after it has been turned ON.

*The above information is a guide only. Check the condition of your skin as you are using the device.

*If you perceive a skin abnormality, immediately stop using the device.

Q Can I use the device constantly?

A

We recommend using this device once a day for 10 minutes. When using the device continuously, we recommend that you have intervals of 4 hours or longer between treatments when using the Heater and Moisture Pulse functions only (Level 0) and intervals of 10 hours or longer when using the EMS function (Levels 1-4).

Q How much serum should I use each time?

A

Apply an amount of Medi Lift Gel approx. the size of a cherry (circle with a diameter of approx. 1 cm) all over your neck.

This device is designed to achieve better EMS effects with sufficient use of serum. You may feel a slight tingling sensation.

Q Can I use the device in the bathroom?

A

This device is not waterproof. Do not use the device in the bathroom.

Q Can I use the device while sleeping?

A

Do not use the device while sleeping.

Q My skin is experiencing a rash/inflammation/itchiness.

A This is caused by the EMS stimulation. If symptoms continue, consult a physician.

Q I feel some discomfort and tiredness.

A This is caused by the EMS stimulation. Refrain from using the device until the discomfort in your neck goes away.

Q Can I use the device while pregnant?

A Do not use the device during pregnancy or immediately after childbirth. Consult your family physician.

Q Can I use the device after suntanning or shaving?

A Using the device after suntanning or shaving may cause inflammation. If skin problems should occur while using the device, stop use immediately and consult a physician.

Q My skin is experiencing redness.

A The heater or pressure from the main unit may cause temporary redness. If the redness continues the following day, consult a physician.

Q Can Medi Lift Neck be used together with Medi Lift/Medi Lift Aqua or Medi Lift Eye?

A This product can be used together with either Medi Lift/Medi Lift Aqua or Medi Lift Eye.
* Medi Lift/Medi Lift Aqua and Medi Lift Eye cannot be used together.

Product Specifications

Rated power supply	DC5V 0.5A	Recommended environmental temperature	10°C~40°C
Power consumption	Maximum approx. 2.5W (when recharging)	Battery	Lithium ion battery
Charging time	Approx. three hours (May vary depending on the charging environment)		
Operating time	Approx. three and a half hours (from a fully charged state) (* Operating time may vary with conditions of use and the EMS level.)		
Outside dimensions	Approx. 144 mm × 163 mm × 70 mm (W×D×H)		
Weight	Approx. 250g	Country of origin	Japan
Materials	Main unit: ABS resin, PC resin/medical grade silicone materials Electrodes (front): ABS resin, chrome plating Electrodes (side): stainless steel		
Accessories	Main unit One Strap One Magnetic USB charging cable One User's Manual AC adapter One		

After-sales Service

Rechargeable battery

- The rechargeable battery is a consumable item. (It is not covered by the product warranty)
- If the device no longer operates for more than a short period of time even after the battery has been recharged, the battery may have reached the end of its service life. (The battery is expected to last 300 charge cycles)

Disposing of the device

- Follow your local government rules for proper disposal of this product.
- This product uses a lithium ion battery.



Consultation counter for warranty from outside Japan

For countries and regions outside Japan, please contact the store where you purchased for warranty details.
Or check through YAMAN Global Official Website (<https://www.ya-man.com/en/>).

Memo